
Autism Commission Presentation Health Plan of Nevada

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Providers contracted with HPN

All providers for ABA related specialties can be found online in the HPN Provider Directory:
<https://www.hpnmedicaidnvcheckup.com/Member/Doctor>



16 groups in SNV contracted with over 300 providers



3 groups in NNV contracted with over 60 providers



Special access for HPN members

- Home appointments
- Saturday or Sunday appointments
- Programs from 5-7 pm
- Spanish speaking providers and staff



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In 2018

401

unique members were referred for an autism related service, all between the ages of 1 and 21.

193

unique members received services.

14,362

claims for an autism related services were submitted. 12,859 of those claims were approved.

- A prior authorization request for ABA may be approved for one year. The provider has 6 months from date of service to submit a claim. Once a claim is received, 99.9% of claims are paid within the 30 days.
 - Total time frame could be up to 19 months from initial authorization to providers receiving payment.



Barriers and Solutions

Barriers

- Member contact information not transmitted on the enrollment file
- Provider Education on Processes, Policies, and Treatment
- Member Education on Diagnosis and Treatment Plans
- Difficulties scheduling appointments outside school hours

Solutions

- Internal data sharing when new contact information is received by any department
- Meetings with autism stakeholders for new educational materials
- Dedicated department for contacting parents of children with new diagnoses
- Proactive provider outreach, inviting providers to join the network
- Contracting with providers with alternative schedules

